



# SVECC Newsletter

**Sunland Village East Computer Club**

April 2010

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### Monthly Reminders:

- Run Disk Cleanup
- Run CC Cleaner
- Defrag your hard drive
- Manually Update Windows
- Update Super Anti-spyware
- Run your Anti-virus

## Multiple Photos Attached to an Email

Dick Moon wrote to say he often receives emails with multiple photos attached and asked if there is a way to download them to his hard drive en masse, rather than one at a time. Well, this can be done with certain email programs.

If multiple pictures are attached to a Windows Mail or Outlook Express message, you can right-click inside the "Attached" field and choose "Save All." A dialog box will appear that lists all the pictures, along with a suggested storage folder. Click "Save All" to accept the defaults, or click "Browse" to choose a different folder. The photos will instantly move to the designated location.

Multiple pictures in a Gmail message will be displayed as thumb-

nails, along with a prompt to "Download All Attachments." Clicking this prompt will combine all the pictures into a compressed "zip" file with a name based on the message's Subject Line. Double-clicking the "zip" icon will restore the images to their original status.

I couldn't find this type of multiple-file-downloading in any other email programs. If you are aware of any that do, please let us know. Attaching Multiple Photos to an Outgoing Email.

You can attach multiple pictures to an outgoing message by clicking your "paper clip" icon and browsing to the desired images, but there's an easier way. Instead of launching your email program, hold down CTRL while

you click on the target pictures. Then right-click into the selection to display a "Send To" menu. Choose "Mail Recipient" and your email program will open with the pictures already attached to an outgoing message.

Be aware, however, that attaching numerous photos to an email may exceed the size limits allowed by various email services.

### Outlook Express and Windows Mail

Regarding Outlook Express and Windows Mail, all Windows users have one program or the other. The former came with XP and earlier Windows versions, while the latter is always included with Vista. No matter what other email service you might be using (including AOL Mail)

## Multiple Photos attached



An issue with Outlook Express and Windows Mail, however, is copying messages to a new computer.



Outlook Express and Windows Mail can also be used. To set up an OE or WM account you will need to call your ISP tech support center.

With Outlook Express and Windows Mail all messages are saved on your own hard drive, whereas Web mail services (such as Gmail, Hotmail, Yahoo Mail, and AOL Mail) hold your messages on their servers. The advantage of having mail stored in cyber space is that it can be accessed from any PC with an Internet connection; but many users like the ease with which Outlook Express and Windows Mail folders can be managed

on their own hard drives.

We use both protocols; we receive incoming mail at various Gmail addresses, which in



turn forward copies to our Windows Mail account.

An issue with Outlook Express and Windows Mail, however, is copying messages to a new computer. Well, both programs generate

messages with the extension EML, and the messages can be dragged from their Inbox (and other folders) into Desktop folders you create. The Desk-

top folders can then be copied onto a USB flash memory drive, from which they can be copied onto the new PC.

They can then be dragged into the appropriate folders of the new PC's Windows Mail program. However,

this is unnecessary. No matter where an EML file is located on your PC, double-clicking it will cause it to open in Windows Mail and allow you to use *Reply* and *Forward* just as if the message were in its original Inbox.

# Is Your printer Stealing?

Don't let that blank, boxy look fool you: Printers can steal your money and your time if you're not careful. Printer manufacturers have come up with a few creative ways to drain your wallet through ink and toner cartridge costs. Other printer models just make you waste precious minutes fooling around with complicated menu systems or stupidly designed hardware.

How do you spot a thieving printer? We've identified some of the leading suspects for each specific crime. But to determine whether your printer is pilfering from you, check its specs and our reviews for these warning signs.

## 1. If the Printer Is Cheap, the Ink or the Toner Isn't

Think you got a great deal on your printer? Think again. It's a common ploy for printer vendors to sell machines at or below their production cost--and then make their money later on with extremely high ink or toner costs. How can you tell? Do the math: Take the cost of

the cartridge and divide it by the page yield—the number of pages the manufacturer says the cartridge can print.

(Note that most vendors base their page-yield numbers on industry-standard testing that is designed to represent real-world usage. However, the page yields you obtain may vary, depending on what you actually print.) Some vendors make their page yield information easy to find online (thank you, HP!), while others bury it (we're looking at you, Canon). The cost per page for the printer's ink or toner does not reflect other printer costs, of course, such as those for an inkjet's special paper or for a laser's belts, drums, and other longer-life consumables.

We collected cartridges prices and vendor page yield information for a number of printers.

From them, we determined that the following costs per page for black-and-white and four-color pages for inkjet and laser printers are about average.

### **Inkjet printers:**

Plain black text: 4 cents

to 5 cents per page

Simple four-color page:

12 cents to 14 cents per page

### **Monochrome laser/**

### **LED printers:**

Plain black text: 1 cent

to 2.5 cents per page

### **Color laser/LED printers:**

Plain black text: 2 cents

to 3 cents per page

Simple four-color page:

12 cents to 15 cents per page

If your printer's costs fall at or below these averages, that's good. But if its costs exceed these averages, you should consider looking for a different printer. A person who prints two dozen or fewer pages per week, mostly text with a little color, might tolerate a higher cost per page; but with so many good printers out there, why go with one that's going to soak you?

Here are some printers and multifunction printers (MFPs) we've tested recently that aren't as inexpensive as they look:

Lexmark c5430, canon pixma mx330, Dell 2130dn, *(continued)*

**Think you  
got a great  
deal on your  
printer?  
Think again.**

# Is Your printer Stealing?



Epson workforce 40, Lexmark x543dn, HP Photosmart c4680

## 2. Lower-Capacity Inks = Higher Cost Per Page

PC World's research has shown time and again that lower-capacity ink and toner cartridges cost you more in the long run. If you print relatively little, it may not matter much, since the high cost is spread over a longer period of time. But if you print a lot, look for ink cartridges with yields above 250 pages, or toner cartridges with yields above 2000 pages. Some printers offer high-yield consumables that can save you a lot more. Here are the worst and best models for cartridge capacity that we've reviewed recently.

**Worst:** Printers with standard-size cartridges that are low-capacity and pricey:

HP Photosmart d7560, Epson Workforce 40 and 600, Dell 1230c, and 1320c, HP Color Laserjet, HP Photosmart c4680

**Best:** Printers that give

you lots of ink or toner for a low price:  
HP Office jet Pro 8500, Dell 3130dn, Dell 3115cn

## 3. Plain Paper or Bust

If your inkjet printer requires specially coated paper to produce the best-looking output, you'll end up shelling out a lot for paper over time. Most inkjets can print at least adequately on plain paper, but a few that we've tested recently still can't hack it. Epson Workforce 40, Dell p703w, Kodak esp9 and esp7

## 4. The Waiting Game

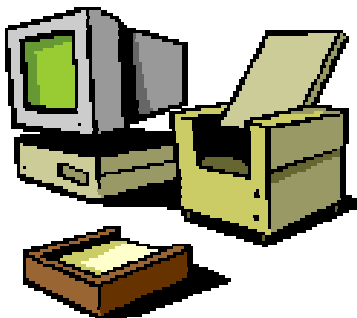
A slow printer steals your time. But as important as print speed is, you need to take any printer vendor's page-per-minute (ppm) speed claims with a grain of salt: Some vendors quote draft-mode speeds or use other contrivances to make their printers seem faster than they'll actually be in normal everyday use. Here are some particularly slow printers that we've tested recently:

Canon pixma ip4600, Brother mfc 6890 cdw, Dell p703w, Kodak esp7 and esp9, Ricoh afc10 sp c282sf, Dell 2145cn

## 5. Cheapo Paper Trays

One way that some vendors reduce the cost of their cheapest printers is by providing skimpy (low-capacity) or flimsy paper trays. So you save a few bucks at the front end, but then for the life of the printer you have to waste time replacing paper constantly or fighting with a bent plastic extension that rattles annoyingly. Some designs even pile printed pages right on top of blank ones in the same tray. Among the cheesiest models we've seen recently are these suspects:  
Brother hl 5370dwt, HP Photosmart c4680, Epson Workforce 600, Xerox Phaser 6128mfp, Ricoh aficio sp3800dn, Dell 1280c, Xerox Phaser 3250dn

**“To catch the reader's attention, place an interesting sentence or quote from the story here.”**



# Installing New Software

Before installing new software, it's a good idea to do a backup. If you use Windows XP, you also can use System Restore before installing and uninstalling to create a Restore Point to which you can return your computer if something goes wrong later.

Because most programs have a setup utility that installs the software and its associated files in the proper locations, it is generally very easy to install a program. An install wizard usually walks you through the entire procedure. All you do is follow the on-screen instructions.

To demonstrate a typical installation, we will walk through the installation of WinZip, a popular program for compressing and uncompressing (or zipping and unzipping) files, on a WinXP system. The exact dialog boxes will vary when you install other programs, but WinZip's installation should provide a good overview of a typical install procedure.

Restore Point. We started by creating a Restore Point. To do this, click Start, All Programs, Accessories, System Tools, and System Restore. Click the Create A Restore Point radio button and click Next. Type a descriptive name for the Restore Point in the Restore Point Description field. For example, we typed Before Installing WinZip. Click the Create button. You will see a confirmation message after the Restore Point is created. Click Close.

Install program. If your

software is on a floppy diskette or CD-ROM, insert it in the proper drive. The setup program may launch automatically. If it does not, right-click Start, click Explore, double-click the drive that contains the installation diskette or CD-ROM, locate the installation file, and double-click it. Usually, the installation file has a name such as Setup.exe or something similar. If you downloaded your program, double-click the file. If it's a ZIP file, it may create a new folder when you double-click it. If so, double-click to open the new folder and browse to find the setup file



and double-click it.

The setup process varies from program to program, so follow the instructions on-screen. WinZip's installation wizard should be similar to that of other programs, though.

For WinZip's installation, click Install WinZip in the first dialog box. The Install To field shows the folder to which you will install the software. Double-check the location (in this case, C:\PROGRAM FILES\WINZIP) and click the OK button. After the program is installed, click Next.

A License Agreement And

Warranty Disclaimer dialog box appears. Click the View License Agreement button to review the terms of your software license. A WinZip Installation window opens. Scroll through the document in the right pane and read the license agreement. When you are finished, click the Close (X) button in the upper-right corner of the window. Click the Yes button to accept the agreement. (If you do not accept the terms of the license, click No. You won't be able to use the program, though.)

Type your name in the Name field, type the number you received when you paid the registration fee in the Registration # field, and click OK. If you downloaded an evaluation copy of the software, click Continue Unregistered.

If you want to watch a tutorial about using WinZip, click the View Quick Start button. You also can print this information for future reference by clicking Print Quick Start. A separate window opens with information about using WinZip. When you are done reading it, click the Close button in the upper-right corner of the window. Click Next to continue.

WinZip includes a wizard that helps you compress and uncompress files. To use the wizard, click the Start With The WinZip Wizard radio button. If you are familiar with WinZip and would like to use the standard method of compressing and uncompressing files, click Start With WinZip Classic.



**If you want to watch a tutorial about using WinZip, click the View Quick Start button.**





## 911 Call to help group

What it costs elsewhere

Geek Squad in home call \$149.00 per hour

Serving Online Seniors in home call \$85.00 per hour

On line help \$79.95 subscription + \$24.95 per month

**a gratuity to your SVECC helper is recommended**

Name \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Brief problem description

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## Computer Help Group

Group Leader Joe Zagar

Joe Zagar	480-373-9373	all systems and programs
Jeff Bowlds	480-984-5309	all systems and programs
Levern Swensen	480.986-5997	Hardware Installation
Warren Sommerfeld	480-984-1525	Photo editing

# April 2010

SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5 Computer Club	6 SLUG	7	8	9	10
11	12 Computer Club	13 Patch Tuesday	14	15	16	17
18	19 Computer Club	20 SLUG	21	22	23	24
25	26 Last Meeting Computer Club	27	28	29	30	

## Making a Restore Point

When going to a members home to assist with a computer problem one of the most unpopular things to hear as a Computer Helper is "My (fill in relatives status) was just here and now I can't (fill in your problem here)"

Our advice is this, before allowing your family computer "Guru" to HELP you with your computer be certain they first create a Restore Point. (Start Menu/ Accessories / System Tools / Restore / Create Restore Point). Then when they are finished helping and turn to you and say "I don't know what happened" you can say it's ok we will just restore the computer back to a time before you HELPED and everything will be ok. At this point you might also add "and you are never to touch my computer again".

## Keystroke Combinations

Keystroke combinations or stroke-savers -- not the cardiovascular kind -- can save you time and jump-start your efficiency when working with your computer.

Want to speed up the process of entering a Web site address? Instead of typing in http://www, just type in the root word and press CTRL + ENTER. The http://www and .com parts will be filled in automatically. Try typing "PCCHATSHOW" then press CTRL + ENTER and you'll see what I mean.

**SVECC**

Editor  
Joe Zagar

President  
Delores Bruno

# Sunland Village East Computer Club

## Founded for the Residents of Sunland Village East

**Mission: To help each other learn about Computers**  
**Membership is open to all residents of SVE**

**Dues are \$20.00 per Year**

**Due October 1<sup>st</sup>**



**SVECC**

Making your computer  
Work for You

We are on the  
Web [SVECC.Com](http://SVECC.Com)

## How Smart is Your Right Foot?



This is so funny  
that it will boggle  
your mind.

And, you will  
keep trying it at  
least 50 more  
times to see if  
you can out-  
smart your foot.

But you can't!!  
1. While sitting  
at your desk, lift  
your right foot  
off the floor and

make clockwise  
circles with it.



2. Now, while do-  
ing this, draw

the number "6"  
in the air with  
your right hand.

Your foot will  
change direc-  
tion!!!

I told you so...

And there is  
nothing you can  
do about it.